

Our new **Service Scheduler Appointment Calendar** provides a color-coded visual calendar with 'at a glance' updates and powerful scheduling tools to help busy Service Departments increase efficiency, productivity, *and* customer satisfaction!

Improved Navigation through the Appointment Calendar Ribbon

The Appointment Calendar features the convenience and power of an intuitive, context-sensitive Ribbon that makes managing your Service Department easier than ever ...



The Ribbon is divided into logically-grouped 'chunks', each providing the specific tools you need to manage your **Scheduling**, **Mechanic Views**, and **Calendar Views**. **Powerful Filters** help you find the information you're looking for quickly and easily.

Calendar Views

The Appointment Calendar provides quick and easy access to various Calendar views. All windows can be adjusted and re-sized, so you can easily 'customize' according to your individual preferences and needs.



Appointments				
1 pm	CICATKO, JOHN C. (3044) 1998 SBR SEA RAY SEA RAY 180BR			
2:00	MCDONALD, NEVILLE (7299) 2007 SEA RAY SEA RAY 220SD			
	Appt. #1001 Est/WO #33641	2:00pm-3:00pm MCDONALD, NEVILLE (7299) 2007 SEA RAY SEA RAY 220SD		
		Appt. #1001 Est/WO #33641		
Next Appointments				
Appt #	Date	Jobs	End Time	Cus
1002	10/21/2009	1) MOORING COVER	4 AM	29238
1015	10/21/2009	Total Time Req'd for Work: 1.00 hrs.	ery	13212
1018	10/21/2009	1:00 PM Delivery		15109

Scheduled activities are color-coded, so you'll always know the status of a given job.

'Hover-over' features provide detailed views at a glance, without extra clicks or additional navigation.



Appointments are easily converted to **Estimates** or **Work Orders** with the simple click of a button.



And once it's been converted, the associated Estimate or Work Order is easily accessible in Astra ...

Our new Appointment Calendar provides colorful displays and powerful tools to help ensure that your Service Department is operating efficiently.

Managing your Service Appointments is a crucial step in ensuring customer satisfaction and repeat business.

Make sure you're able to make - and meet - your customer commitments with confidence!

For more information contact an IDS representative today!

Phone (800) 769-7425 ▪ Fax (919) 790-0682 ▪ www.IDS-Astra.com

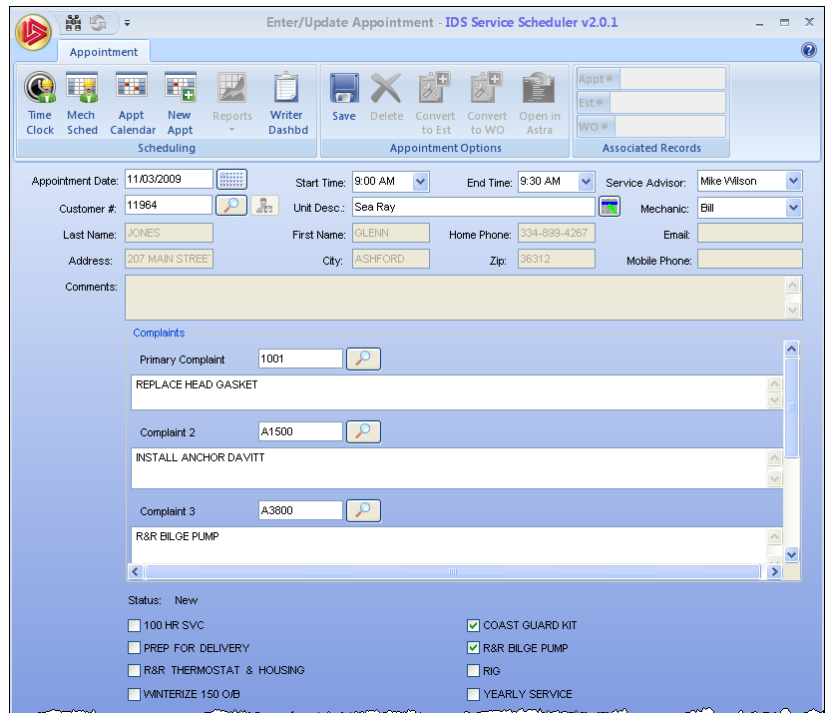
Schedule Appointments quickly and easily ...!

The Enter/Update Appointment Window includes Ribbon tools specific to managing Appointments.

The **Appointment Options** 'chunk' provides buttons to convert an Appointment to an **Estimate** or a **Work Order**. Customers can even launch an **Astra** session right from the Ribbon!

The **Associated Records** 'chunk' helps keep track of related **Estimates** and **Work Orders**.

The **Complaints** section of the **Enter/Update Appointment** window includes customer-defined 'canned jobs' to facilitate quick and easy scheduling of routine work.



Improve coordination between your Service and Sales Departments - at-a-glance views display the status of every job!

Automate Your Delivery Appointments ...!



The **Appointment Calendar** includes the ability to display **Delivery Appointments** generated automatically from Astra's Cap Sale routine.

With the correct configurations set, Delivery Appointments that include Work Orders appear as scheduled Appointments. Details are displayed on the Delivery Appointment window.

For more information about the Appointment Calendar, *call today!*

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